

CHANGE NOTIFICATION TO REIMBURSEMENT POLICIES



October 1, 2018

Re: Professional Reimbursement Policy Change and supporting claims editing notification for CMS-1500 submitters

Dear Provider:

Anthem Blue Cross and Blue Shield and our subsidiary company, HMO Nevada (Anthem), is writing to inform you of updated reimbursement policies, and to document the new and/or updated rules and edits in our ClaimsXten editing software.

Documentation and Reporting Guidelines for E/M Services policy update - Professional

We are adding new information to our policy dated January 1, 2019 regarding new patient vs. established patient visits. When a provider changes physician group practices and has seen a patient within the past three years at the previous practice, the evaluation and management encounter for the same patient at the new practice is considered an established patient visit and would NOT be considered a new patient visit.

For more information regarding this update, along with other non-substantive updates (minor language, punctuation, etc.), view Reimbursement Policy – Professional: *Documentation and Reporting Guidelines for E/M Services*

Routine Obstetric Services policy update - Professional

We are adding new information for our policy dated January 1, 2019 that reimbursement for global obstetric codes is based on all aspects of global obstetric services (antepartum, delivery and postpartum) being provided by the provider or provider group reporting under the same Tax ID Number (TIN). If a provider or provider group reporting under the same TIN does not provide all antepartum, delivery and postpartum services, global obstetrical codes may not be used and providers are to submit for reimbursement only the elements of the obstetric services that were actually provided.

For more information regarding this update, along with other non-substantive updates (minor language, punctuation, etc.), view Reimbursement Policy – Professional: *Routine Obstetric Services*

Reimbursement Policies are available online

Go to anthem.com, select **Providers**, then **Providers Overview**. Select **Find Resources for Your State**, and pick **Nevada**. From the **Answers@Anthem** tab, select the [Reimbursement Policies - Facility](#) or [Reimbursement Policies - Professional \(NV\)](#) link. Then search for the Policy you would like to view.

Clear Claim Connection

On the date the new edit becomes effective, Clear Claim Connection, our web-based editing tool, will be updated to incorporate the new editing rules outlined above and will include an interface that will allow you to view the clinical rationale for the edit when you enter claim scenarios. If you have not used Clear Claim Connection previously, we would like to take this opportunity to encourage you to access this user-friendly tool to explore the ClaimsXten edits. Clear Claim Connection is located on the Availity Portal. Log into Availity.com. Once logged in, select **Payer Spaces**, and choose the **Anthem icon**. Under **Applications**, select **Clear Claim Connection**.

Anthem Blue Cross and Blue Shield

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Thank you for your attention to this update. We value and appreciate you as our partner in providing quality care. If you have any questions, please call your Provider Solutions representative. We appreciate your continued participation in our network.

Sincerely,

A handwritten signature in black ink that reads "Peter Sabal". The signature is written in a cursive, flowing style.

Peter J. Sabal
RVP | Provider Engagement and Contracting
Anthem Blue Cross and Blue Shield